

Email To: info@medway.gov.uk
CC: kentfreedompass4medway@gmail.com

Head of Democratic Services
Medway Council,
Gun Wharf, Dock Road
CHATHAM
Kent ME4 4TR

Address:

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Date: 2012

Dear Sir/Madam

Re: Kent Freedom Pass For Medway: Case Study

(<http://kentfreedompassformedway.webnode.com/>)

I am/we are writing to you regarding the article: "A Personal Case Study", which appears on the "Kent Freedom Pass For Medway" website. (<http://kentfreedompassformedway.webnode.com/why-abolish-the-half-price-bus-scheme-/>).

(Delete where applicable)

I would like to inform Medway Council that the situation described in the Case Study is very similar to that I/we experienced on (date)

I/we wanted to purchase a monthly/weekly Bus Pass(es) for my (No :) child/children. I was immediately offered a monthly/weekly Bus Pass(es), price: £

I/we was/were not offered a Child Bus Pass. I was/was not aware that Arriva offered a Child Bus Pass.

The Child Bus Pass(es) offered cost £ It/They would allow my child/children to travel:

(From/To, Weekly/Monthly, Restricted/Unrestricted)

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The Child Bus Pass(es) did/did not offer unlimited travel within the inner and outer zone(s). I was happy with the Bus Pass I purchased. I was not happy with the Bus Pass I purchased because: it was an adult bus pass which offered no discount for children.

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My child/children has/have a Medway Youth Pass, and will use it to go to school/as well as using a Child Bus Pass. My child/children has/have a Medway Youth Pass(es) but does/do not use it/them to go to school because:

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My child/children is/are able to use the "school bus" No Route,
which: Leaves: am, Arrives: am, and Leaves: pm, Arrives: pm,
and uses the Medway Youth Pass. However, my child/children do not use this service because:

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The situation as it to date is very confusing and unacceptable. I/we think it is unreasonable to expect a school child, who has no income, to have to pay adult prices for a bus pass, because the scheme offered by Medway Council to **help school children** is inadequate for the purpose. It does **not help the majority of school children who need it most – the children who have to use more than one bus to get to school**. The high prices of bus passes put an intolerable burden upon the family purse - especially if having to buy passes for more than one child.

I/we also think it is unreasonable to expect a child to use the "school bus" offered by Arriva, and publicised by Medway Council, because of the excessive amount of time it would take for my/our child/children to travel to/from school.

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Medway is the **only** Council in Kent that does **not** have the Kent Freedom Pass; a pass which offers unlimited travel around the county on most bus routes, any day of the week. Could you please tell me/us why Medway is not a part of this scheme, which seems to me/us to be a far more sensible and fairer scheme than the Medway Youth Pass Scheme?

Could you please also tell me what Medway Council intend to do in the very near future to ensure that **all children who use Arriva Buses in Medway are able to obtain reasonably-priced bus passes to travel to/from school**? At the present time, it seems that Medway Council is only helping the **minority** of children – those who use only **one bus**, and therefore benefit from using the Kent Youth Pass. Medway Council also "appear" to be saying that it is "acceptable" for the children of Medway to buy adult-priced bus passes: "if that pass works out to be cheaper than using the Kent Youth Pass". If this is the case, I/we would suggest that such a situation would be ridiculous and wrong: a Council should strive to improve the lives of all of its' citizens – particularly its' most vulnerable, ie, its' children. It should not simply accept what is essentially, a "bad situation", and then expect people to have to "try to make the best of it". If, however, it is not the case, and Medway Council do want to help improve children's travel costs in Medway, then could you please explain **how Medway Council intend to help the majority of children** – those who do not benefit from using the Kent Youth Pass when going to school, simply because they use more than one bus; ie, **the children that need the help the most?**

I/we look forward very much to hearing from you in the near future.

Yours faithfully

Signed: Print Name: (Caps)

Enc: (Optional) Copy of "A Personal Case Study"